

ADULT SOCIAL SERVICES REVIEW PANEL

Meeting held on Wednesday 1 July 2015 at 5.00pm in Room F10, The Town Hall,
Katharine Street, Croydon, CR0 1NX

DRAFT MINUTES - PART A

Present: Councillors Pat Clouder, Yvette Hopley, Margaret Mead,
Andrew Rendle and Louisa Woodley.

A24/15 APPOINTMENT OF CHAIR OF THE PANEL FOR THE MUNICIPAL YEAR 2015-16

It was moved and seconded that Councillor Louisa Woodley be nominated as Chair of the Adult Social Services Review Panel for the municipal year 2015-16. The motion was put and carried unanimously.

It was moved and seconded that Councillor Andrew Rendle be nominated as Vice – Chair of the Panel. The motion was put and carried unanimously

Councillor Margaret Mead queried by an update for the Better Care Fund and Care Act update had not been included in the agenda as previously agreed. It was agreed this would be added to the next Panel meeting

A25/15 Minutes of the Adult Social Services Panel held on 14 April 2015

RESOLVED that the Minutes of the meeting held on 14 April 2015 be signed as an accurate record of the Panel's last meeting.

A26/15 Disclosure of Interest

No disclosures of interest were made during the meeting.

A27/15 Urgent Business (if any)

There was no urgent business.

A28/15 Exempt Items

The Panel **RESOLVED** that the allocation of items between Part A and Part B of the agenda be confirmed, as printed.

A29/15 Adult Social Care annual complaints report for 2015/2015

Paul Greenhalgh, Executive Director introduced the report and brought to Members attention section 3.2. showing a reduction in the complaints received and the breakdown of the types of complaints received. Section 3.2.10 showed a table of the actions taken and lessons learnt.

The report summarised the department's management of complaints received in the 2014/15 financial year under the 2009 Regulations, as well as complaints about adult social care considered through the council's local complaints procedure (also known as the corporate complaints procedure).

The total number of complaints (statutory and non-statutory) has decreased from 111 in 2013/14 to 99 in 2014/15, a decrease of approximately 11%.

Members asked when the joint-working protocol review would be undertaken and requested that the amended protocol come to a future meeting of the panel. There was also a request for further information regarding the two stage procedure for managing adult social care complaints and the appeals process could come to the next meeting of the Panel.

Following a question and answer session the Panel **RESOLVED** to note the report.

A30/15 Reablement and personalisation

Andrew Maskell, Strategic Projects Manager introduced the report and spoke of the pressure on adult social care both at local and national level. He went on to say that since 2011 there had been a 66% growth in scheduled hours relating to adult social care and with cuts to budgets being handed down by central government to local authorities there is a requirement to look at new ways to use the budgets wisely. The report outlined the work being done across a range of health and social care services both inside and outside the Council.

Members welcomed the report and following a question and answer session **RESOLVED** to note the progress made in the development of Adult Social Care reablement offer and its focus on taking forward personalisation through its focus on the delivery of outcomes for the individual.

A31/15 Services for adults with autism and staff training.

Simon Wadsworth, Strategic Projects introduced the report and explained that autism is a "catch all" term that has a wide spectrum on which a person can be diagnosed. This ranges from classic autism at one end of the scale to Asperger's syndrome at the other. This means that the needs and abilities vary of an individual and case by case basis. He went on to say that Croydon commission their services on 'need' rather than on 'diagnosis' meaning we respond to the individuals needs and required outcomes.

Councillor Rendle thanked Simon for the work he is doing in re-launching the Autism Partnership Group that will assist all ages, not just adults and bring in the relevant outside providers.

Members welcomed the report and **RESOLVED** to note the content of the report

A32/15 Changes to the independent living fund.

Matt White, Head of Provider Relations & Brokerage Personal Support, introduced the report that gave an update on the work being carried out in Adult Social Care to transfer recipients of ILF to direct funding by the Council. He went on to say that all cases had been reviews and finds allocated and in general budgets would remain the same. Feedback on the process to date had been positive with no complaints logged but the project was only half way completed. Whilst the current year's budgets are ring-fenced, future years would not be and decisions on funding levels for users of the service would need to be done proportionately and fairly.

Members welcomed the report and thanked Matt and his team for their work. The Panel **RESOLVED** to

- Note progress made towards completion of the transfer of ILF service users to direct funding by the Council; and
- To be aware of future budget implications beyond 2015/16

A33/15 Camera Resolution

The Panel **REOLVED** under Section 100A(4) of the Local Government Act, 1972, the press and public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Act.

The remainder of the meeting included disclosure of exempt information (as defined by paragraph 3 of Schedule 12A in Part 1 of the Local Government Act 1972: 'Information relating to the financial or business affairs of any particular person (including the authority holding that information)'. The minutes of the discussion are therefore also exempt and not available to the public. A summary of the discussion is below, as required by section 100C(2) of the Local Government Act 1972.

MINUTES - PART B

A34/15 Part B minutes of the Adult Social Services Review Panel meeting held on 14 April 2015.

The Panel **RESOLVED** that the Part B minutes of the meeting held on 14 April 2015 be signed as an accurate record.

A35/15 Review of Croydon Care Solutions and Council governance arrangements.

The Panel considered a report detailing the review of the governance arrangements between the CCS and Croydon in response to the political and financial context and the new Public Contract Regulations introduced in February 2015.

RESOLVED that the Panel note the report.

A36/15 Safeguarding Adults Services

The Panel considered a report that gave information regarding those care homes currently being monitored through the serious concern protocol and supported by the Care Support Team. A concern may be linked to a poor CQC report or due to a serious incident(s) occurring within the establishment.

RESOLVED that the Panel note the report.

The meeting ended at 6:45 pm